

SCOPE OF THE INFORMATION SECURITY MANAGEMENT SYSTEM (ISMS)

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1. SCOPE OF THE MANAGEMENT SYSTEM

The SUNASS has defined the scope of the Information Security Management System - ISMS for the process:

Process	Process owner
Management of appeals resolution	Administrative Tribunal President of Users' Claim Solution of Sanitation Services

The aim of the process is to resolve in a second and final administrative authority, the claims among service suppliers and users. Besides, to solve complaints filed due to faults in the claims process among service suppliers, respecting legal framework and assisting the society.

2. PHYSICAL LOCATION

The scope of the application of the ISMS covers the process and activities developed at Main Office of SUNASS, located at Calle Bernardo Montegudo 210-216 Magdalena del Mar.

3. APLICABILITY

The ISMS control applications are detailed in the document: "Statement of Applicability"

4. INFORMATION SYSTEMS

The main information systems impacted or that provide support o ISMS are the following:

- Document Control System (SISTRAM, for its Spanish acronym)
- Integrated Administrative Management System (SIGA, Spanish acronym)
- Imaging Soft
- Institutional E-mail
- Office 365 (Microsoft Office, TEAMS, among others).
- Document Repository

5. INTERFACES AND DEPENDENCIES

5.1 INTERFACES

The internal interphases interacting with the scope defined in the ISMS and shall comply with the requirements of information security demanded by the ISO/IEC 27001:2013 standard are:

- Information Technology Office
- Human Resources Unit
- Supply Unit
- Document Management Unit

The external interphases interacting with the scope defined for the ISMS are:

- Suppliers:
 - Telecommunications
 - Information systems
 - Infrastructure maintenance
- Sanitation Services Users
- Sanitation Service Suppliers
- Control Entities:
 - National Authority of Personal Data Protection
 - Presidency of the Council of Ministers (PCM).

5.2 SUBDIVISIONS

Internal:

- Internal Systems: SISTRAM, SIGA

External:

- Datacentre: Technological Resources/Facilities Suppliers
- Telecommunications: Data Service / Internet

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